

Latest news for our members and stakeholders

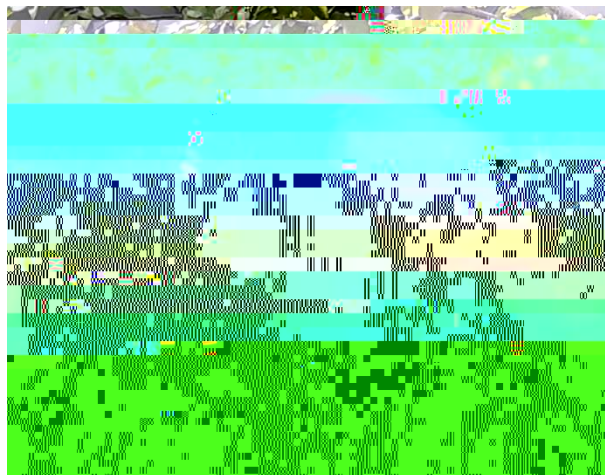
December 2023

This newsletter aims to keep you, our members and stakeholders, updated with the latest news from across the Royal Devon University Healthcare NHS Foundation Trust.

In this update

Season's greetings and warm festive wishes from the Royal Devon
Extraordinary People Awards – our amazing winners

A message from Paul Roberts, Interim Chief Executive Officer, on behalf of the executive team



As 2023 comes to an end, I just wanted to take a moment to thank you for your continued support of the Royal Devon and reflect back on what has been a really tough year.

With sustained pressure and demand on our services, ongoing industrial action, a significant financial savings target and waves of COVID-19 and flu, it has been a tough year for us and the other healthcare providers in Devon, but our colleagues and our partners have come together time and time again to go above and beyond to ensure that our patients receive the level of care they deserve. We'd like to extend a heartfelt thank you to every single person who helps to support the Royal Devon in any way.

We've also managed to achieve a great deal this year, and we'll be celebrating some of these achievements over the 12 days of Christmas later in the month, so please keep an eye on our social media channels for that and help us share these successes.

On a personal note it has been a great privilege to lead this organisation over the last few months, in January I will be handing over to my successor Sam Higginson. All that remains for me to say is, on behalf of the entire executive team, we wish you the very best for the festive season, whether you are celebrating Christmas or another holiday, and hope that you have a fantastic break. And please join me in extending a special thank you to everyone who will be working over the festive period.

With warm wishes,

Paul

A thank you from Dame Shan Morgan, Chair, on behalf of the Board of Directors

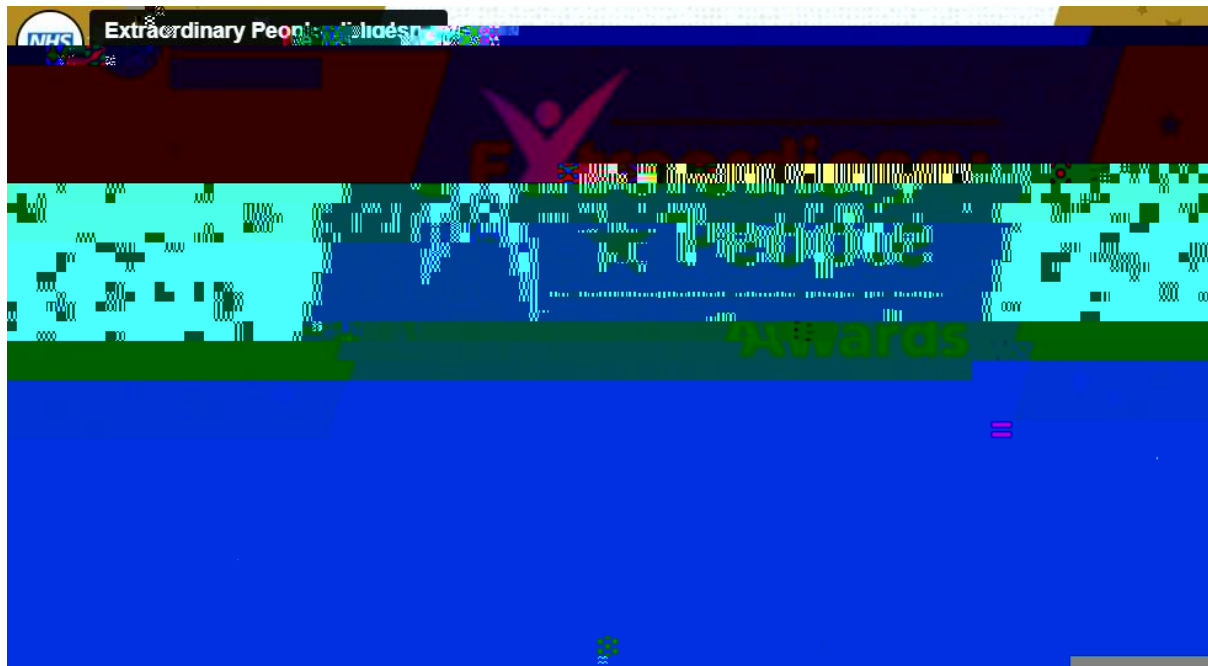
Shan has recorded a video message to say thank you – click below to watch the video.

Extraordinary People Awards our amazing winners

We held our Extraordinary People Awards ceremony on Thursday 30 November, to celebrate the incredible staff and volunteers who work across the Trust.

The awards have 11 different categories which recognise the outstanding contribution that our staff and volunteers make. Over 500 nominations were received and an independent judging panel then created a shortlist of 47 finalists.

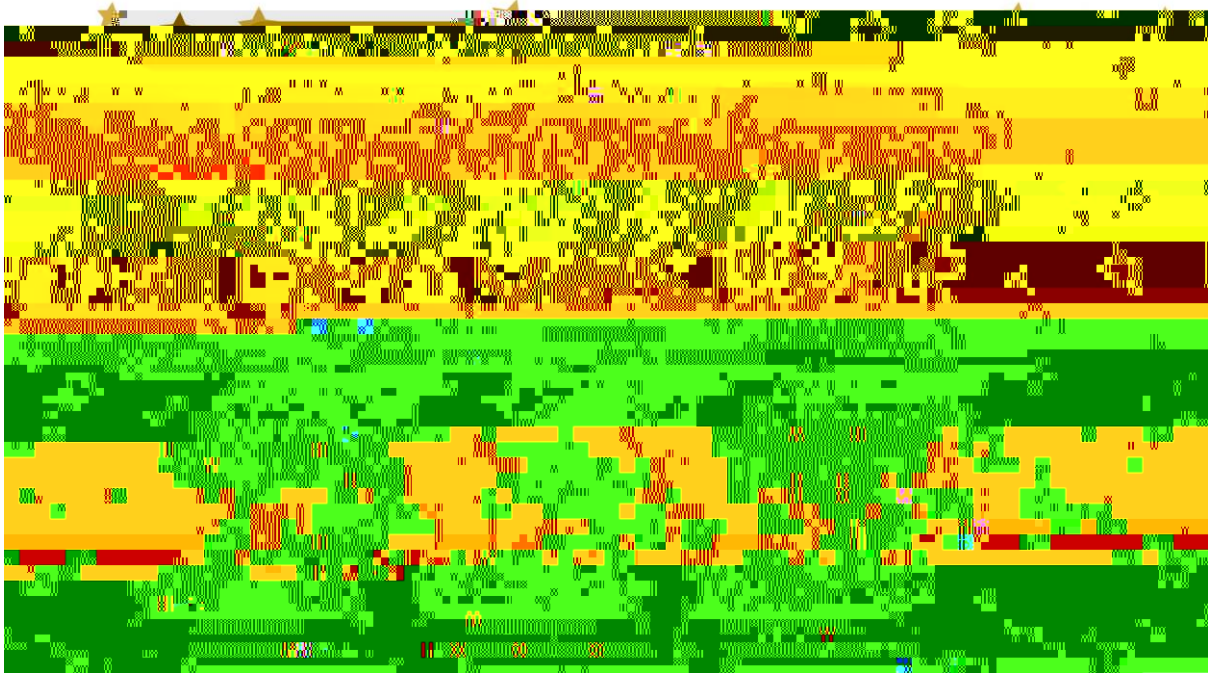
Our finalists came together at the Trust's RILD (Research Innovation Learning & Development) building for an awards ceremony supported by local businesses across Devon.



Lucy Smyth - Extraordinary Care Award (individual)
The Pharmacy Aseptics team - Extraordinary Care Award (team)
Jane Hunt – Living Our Values Award
Sadie Heddon – Extraordinary Colleague Support Award
John Clifford - Extraordinary Volunteer Award
Janet Jones – Leader of the Year
Beth Thompson - Extraordinary Collaboration and Partnership Award
Dominic Hazell – Green Award
Hannah Hopkins – Extraordinary Endeavour Award (clinical)
Mike Cousins – Extraordinary Endeavour Award (non-clinical)
The South West Ambulatory Orthopaedic Centre Physiotherapy and Occupational Therapy Team – Exceptional Idea Award
Lauren Cooper – Learner of the Year
Emergency Department reception team, NDDH – Team of the Year (non-clinical)
ICU Team NDDH - Team of the Year (clinical)

Thank you again to our sponsors Nevada Construction, KJ Refrigeration, NewZapp Trusted Delivery, EX2 Group, Sodexo, Westcountry Maintenance Services, Channel 3 Consulting and Denhams Digital, and thanks to Peninsula Project Consulting and Ellis James Creative for their donations. Their generous contributions enabled us to hold an inspiring and uplifting celebration of our staff.

You can find out more about our winners' stories on our website [here](#).



Exciting new

Hospital charities Over and Above and the RD&E Charity have joined forces and will now be known as Royal Devon Hospitals Charity. The new-look charity will continue to support the Trust's patient services and staff health and wellbeing across Exeter, East, Mid and North Devon.

To support the launch, the charity has two new fundraising appeals, one to help create a new children's Emergency Department at the Royal Devon & Exeter Hospital (Wonford), and another to buy maternity birthing pools at North Devon District Hospital.

The charity's Head of Fundraising, Ian Roome, said: "Both charities have a proven track record of delivering essential funding for our NHS, but together we want to be able to raise even more money to support our Trust. There are more than 250 different funds altogether and just as before, people can decide where their donations go so money raised locally, can stay local."

There are lots of ways you can support and help our new-look charity, please visit the new [website](#) to find out more. While you're there, please also join our charity's mailing list to keep up to date with all the latest charity news.



Royal Devon

wins national award

An innovative Royal Devon project has won the prestigious 'Towards Net Zero' award at the 2023 Health Service Journal Awards.

The project aimed to minimise the carbon footprint associated with anaesthetic gases in healthcare.

Anaesthetic gases are used in many medical procedures, such as major operations and surgery, and have a negative impact on both the environment and human health.

Our team, which includes doctors, nurses, pharmacists, physiotherapists and clinical support workers, keep in touch with AHAH patients on a regular basis throughout the day, and can be contacted 24 hours a day.

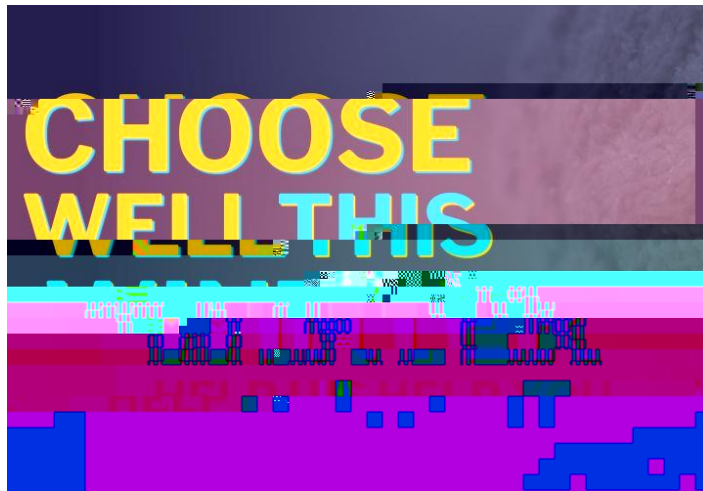
A new video featuring colleagues from our AHAH service has been produced by Devon's Integrated Care Board and is being used to help improve awareness and understanding of the way virtual wards work across Devon.

The video explains how our AHAH works and supports patients to get better at home. You can watch it [here](#).

Help us to help you this winter

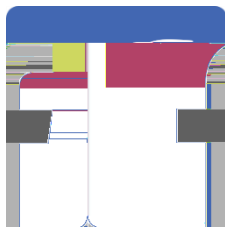
The Royal Devon is preparing for another busy winter across the county, so please help us help you and choose the right service this winter. This could mean using a minor injuries service, local pharmacy, or a GP practice.

Choosing the right service helps reduce pressure on service-65(11)4h



Follow the Trust on social media

Follow our Facebook, X (formerly Twitter), Instagram and LinkedIn pages for all our latest updates as they happen!



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